

## GENERAL SALES CONDITIONS

### Validity

- Net prices - currency Euro - Ex-Works
- Valid until 31st December 2017
- Prices can be revised prior to that date for raw material unexpected price increase.

### Orders

- Below Eur. 500,00 we will charge Eur. 50,00 for handling and administrative work.

### Delivery

- A variation of 15% in the ordered quantities may occur for production reasons.

### Packing

- Standard cardboard boxes
- The use of wooden pallets in addition to standard packing will be charged at Eur. 6,00 per pallet

### Payment Conditions

- To be agreed

### Complaint

- Accepted only in a stated period of 15 days after the receipt of merchandise and when sent in writing.

### Returns

- The return of goods shall not be accepted if not previously approved by our services.
- The freight charges of the returned goods will be at the customer's expense, unless the error or defect is our responsibility. Yet, in this case, we will only accept shipments made by our forwarders or appointed by us.
- Special products manufactured according to customer's specifications cannot be returned.

Marinha Grande, 01.01.2017

